

ORIGINAL

Immersive learning in the metaverse: a review of evidence on pedagogical effectiveness and implementation gaps in Higher Education

Aprendizaje inmersivo en el metaverso: una revisión de evidencias sobre efectividad pedagógica y brechas de implementación en la educación superior

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ABSTRACT

This study aims to conduct a critical analysis of the impact of the metaverse on higher education. To achieve this, it addresses both the pedagogical effectiveness and implementation gaps of this technology. The authors performed a systematic review of recent literature (2020-2025), identifying that immersive environments like virtual and augmented reality enhance knowledge retention in practical disciplines (medicine, engineering), particularly through surgical simulations or 3D prototyping. However, it must be noted that these benefits depend on intentional pedagogical designs and well-structured curricula, moving beyond reductionist approaches focused solely on technological novelty. While tools like AI enable personalized learning pathways, their integration raises ethical dilemmas, with the literature highlighting key concerns such as biometric data privacy and algorithmic biases. Implementation gaps reveal profound inequalities: universities in developed economies adopt advanced metaverse solutions, while institutions in peripheral regions face technical and training limitations. Furthermore, the STEM-focused approach marginalizes humanities and social sciences, where in-person interaction remains crucial. Sustainability also emerges as a challenge, with little discussion on the environmental or economic costs of infrastructure like 5G or blockchain. From this, we conclude that the metaverse is not a universal solution but rather a resource whose value depends on inclusive policies, faculty training, and robust ethical frameworks. We urge prioritizing hybrid models that balance innovation with equity.

Keywords: Metaverse; Immersive Learning; Higher Education; Digital Divides; Pedagogical Effectiveness.

RESUMEN

Esta investigación se propone llevar a cabo un análisis crítico del impacto del metaverso en la educación superior. Para ello, se plantea la necesidad de abordar su efectividad pedagógica y las brechas de implementación de esta tecnología. Los autores realizaron una revisión sistemática de literatura reciente (2020-2025) en la que se identificó que entornos inmersivos como la realidad virtual y aumentada mejoran la retención de conocimientos en disciplinas prácticas (medicina, ingeniería), especialmente mediante simulaciones quirúrgicas o prototipados 3D. Aun así, no se puede dejar de mencionar que estos beneficios

dependen de diseños pedagógicos intencionales y currículos bien estructurados, por lo que se debe obviar el reduccionismo centrado solo en la novedad tecnológica. Aunque herramientas como IA personalizan rutas de aprendizaje, su integración plantea dilemas éticos, donde los principales señalados en la literatura son la privacidad de datos biométricos o sesgos algorítmicos. Las brechas de implementación revelan desigualdades profundas: universidades en economías desarrolladas adoptan metaversos avanzados, en contraste con instituciones en regiones periféricas que enfrentan limitaciones técnicas y formativas. Además, el enfoque en STEM margina a humanidades y ciencias sociales, donde la interacción presencial sigue siendo crucial. La sostenibilidad también se invoca como un desafío, con poca discusión sobre costos ambientales o económicos de infraestructuras como 5G o blockchain. A partir de esto, concluimos que el metaverso trasciende una solución universal, por lo que debe verse como un recurso cuyo valor depende de políticas inclusivas, formación docente y marcos éticos robustos. Se urge a priorizar modelos híbridos que equilibren innovación con equidad.

Palabras clave: Metaverso; Aprendizaje Inmersivo; Educación Superior; Brechas Digitales; Efectividad Pedagógica.

INTRODUCTION

According to Shi et al.⁽¹⁾ the impact of the metaverse on higher education is evident, as it has a substantial influence on education by impacting learning methods, outcomes, and positive dispositions of students.⁽²⁾ According to Neveda et al.⁽³⁾ metaverse technologies significantly influence and improve pedagogical approaches in education by enhancing interactive and engaging user experiences.

The metaverse presents opportunities for a more relevant and practical teaching process, requiring both the implementation and monitoring of research studies in the follow-up of education in the metaverse environment, according to Sá et al.⁽⁴⁾. Kaddoura et al.⁽⁵⁾ warn that using the metaverse in education presents points of attention that must be addressed to avoid cracks related to its educational uses and enabling technologies such as extended reality and the internet.

Previous research indicates that 3D technology, which, according to Alhonkoski et al.⁽⁶⁾ includes environments, images, holograms, and prints, has positively impacted student learning. About this, Mcnaughtan et al.⁽⁷⁾ demonstrated that 3D models created with custom printing technology can increase students' retention of abstract concepts. However, the use of the metaverse in education has been associated with weaker social connections, a possible violation of privacy, and a possible poor adaptation to the real world for students whose identity has not been established.⁽⁸⁾

The current debate oscillates between two narratives about the challenges and opportunities for integrating it into educational practices.^(9,10) On the one hand, advocates such as Schott et al.⁽¹¹⁾ argue that immersive virtual environments can provide participants with a holistic experience of real-world environments that would otherwise be too expensive, impractical, or unethical. On the other hand, critics such as Camilleri⁽¹²⁾ point out that while the metaverse in education can improve students' knowledge, skills, and abilities, it can also lead to privacy violations, security risks, and potential addiction.

The relevance of this research lies in its dual approach, as existing literature addresses the study of the metaverse from isolated perspectives (i.e., technological, pedagogical, or ethical)^(8,13) without delving into the combination of educational effectiveness and the real conditions in which it is implemented. Therefore, this article stems from the urgent need to chart a critical course. The authors do not seek to condemn or idealize the metaverse but rather to identify the circumstances under which it enhances learning, the obstacles that hinder its equitable adoption, and how universities can navigate this uncertain territory without losing sight of their core mission: to train professionals capable of transforming, not just inhabiting, the world they inherit.

METHOD

Research approach

A mixed sequential approach was adopted, structured in two complementary phases. The authors designed these phases to ensure rigor and depth in the analysis, as indicated by methodological experience.⁽¹⁴⁾

Phase 1. Exploratory bibliometric analysis

In the first phase, an exploratory scope was adopted through a search strategy in Scopus and Web of Science using the chain TITLE-ABS-KEY (metaverse) AND TITLE-ABS-KEY (higher AND education) AND PUBYEAR > 2020 AND PUBYEAR < 2025. Peer-reviewed articles in English and Spanish were included, while duplicates, book chapters, and studies without empirical evidence were excluded. The preliminary results were analyzed using the bibliometric tool VOSviewer,^(15,16) focusing on keywords' co-occurrence and the publications' geographical distribution.

Phase 2. Qualitative systematic review

The second phase planned was a systematic review,⁽¹⁷⁾ to broaden the scope of the previous stage with a refined strategy: TITLE-ABS-KEY (metaverse) AND PUBYEAR > 2020 AND PUBYEAR < 2025, combined with filters for specific terms (E-learning, Artificial Intelligence, Immersive, among others). This stage prioritized quantitative, qualitative, and mixed studies that evaluated pedagogical effectiveness or implementation gaps.

The selected studies were analyzed using the thematic synthesis technique through Atlas.Ti⁽¹⁸⁾ to code recurring patterns in three categories: (1) impact on learning (motivation, retention, technical skills), (2) technical and ethical challenges (accessibility, data privacy), and (3) institutional sustainability (costs, teacher training). As a validation measure, the results of both phases were cross-referenced to identify convergences or contradictions. In addition, a critical analysis of recurring limitations in the literature was conducted.

Study limitations

Among the study's limitations, it is recognized that the exclusion of gray literature and studies in other languages may have omitted relevant experiences in non-English-speaking contexts. Likewise, the heterogeneity of effectiveness indicators among the articles reviewed complicated the direct comparison of results, requiring a contextualized and cautious interpretation. Nevertheless, combining bibliometric, systematic, and critical techniques was a strength of this research in discussing advances and contradictions in the field.⁽¹⁹⁾

RESULTS AND DISCUSSION

The analysis focused on the context of higher education revealed particular elements regarding adopting the metaverse as an educational resource (figure 1). First, a study conducted by Wu et al.⁽²⁰⁾ found that virtual simulation is an effective educational strategy in undergraduate medical training, with the potential for broader integration and improved student motivation and engagement. Furthermore, according to Campos et al.⁽²¹⁾ simulation-based education enhances teaching and learning processes in engineering, science, and management, promoting international cooperation and collaboration between universities. However, comparative studies warn that although immersive virtual reality simulations can increase students' interest and self-efficacy in science, they do not seem to improve their professional aspirations,⁽²²⁾ satisfaction, self-efficacy, or commitment to education.⁽²³⁾

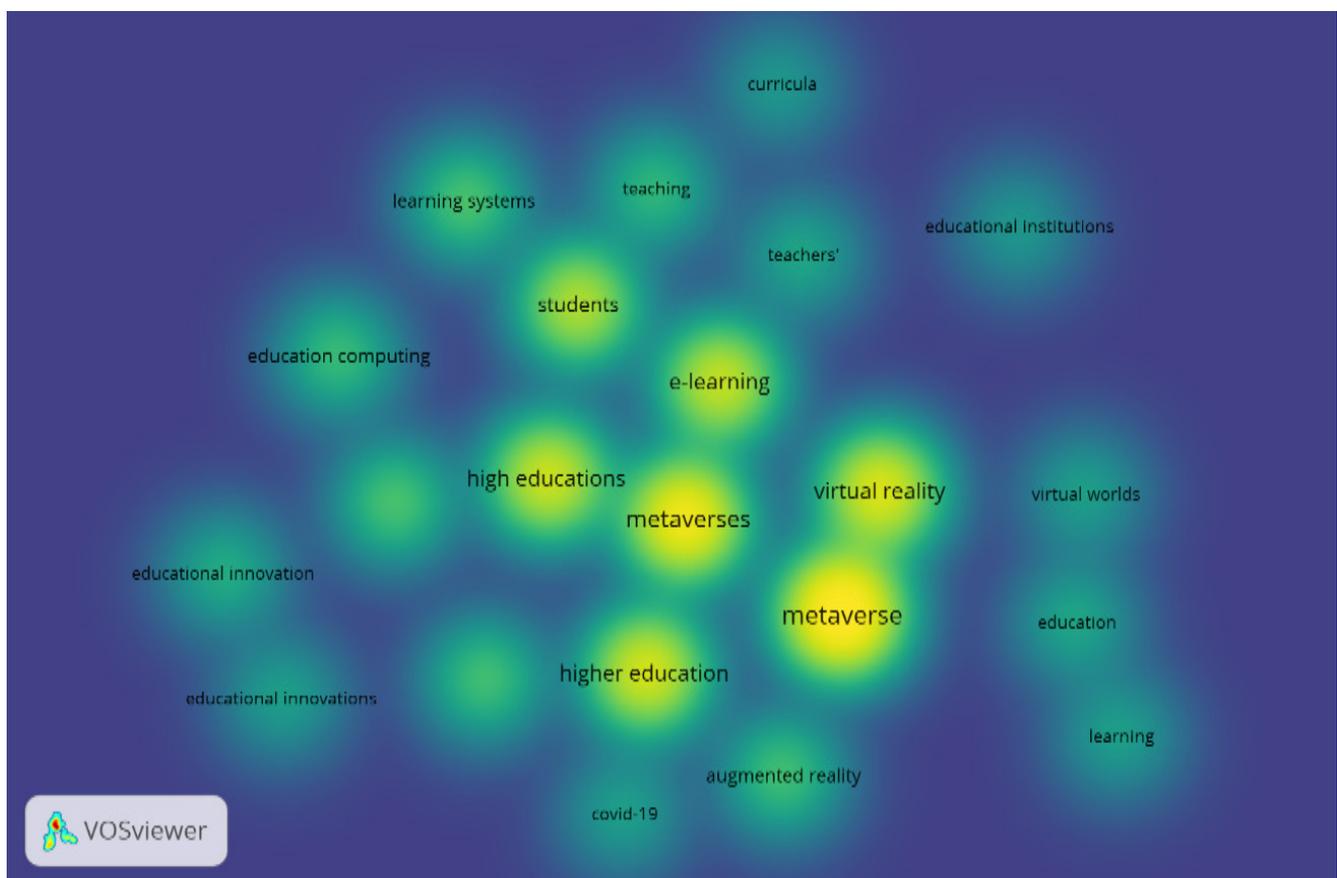


Figure 1. Exploratory analysis of keywords

A second finding was the growing use of multidisciplinary collaborative environments. In this regard, Li et al.⁽²⁴⁾ emphasize that Edu-Metaverse platforms, such as AltSpace and Gather, increase participation and the sense of co-presence in collaborative learning activities for university students. Following this line of thinking, Chen et al.⁽²⁵⁾ report that Edu-Metaverse research reveals that the main applications of this technology in education have ranged from physical education, medical education, health, art appreciation, STEM education, language development, and communication in autism.

Thirdly, artificial intelligence is taking on a crucial role in developing the metaverse by enhancing the immersive experience. Based on this, Yang et al.⁽²⁶⁾ point out that blockchain and AI can be merged to create an exciting metaverse that integrates real and virtual worlds and fosters collaboration between academia and industry for a fair and rational future. In addition, AI-based methods can improve immersive experiences and human-like intelligence in virtual worlds, enhancing applications in healthcare, manufacturing, education, smart cities, and gaming.^(27,28,29,30)

As a fourth trend, inequalities in access to metaverse resources by students and their universities were confirmed. Such is the case in the research by De Matías Batalla et al.⁽³¹⁾, who concluded that the metaverse in higher education promotes learning and immersion. Still, teachers lack the knowledge to use it effectively as a teaching resource. In addition, students with unequal access to learning resources, such as Wi-Fi, high-speed 4G mobile internet, and mobile internet slower than 4G, were found to experience different cognitive outcomes after using a metaverse integrated into a learning management system.⁽³²⁾ Wang et al.⁽³³⁾ conclude that a new framework for designing metaverse learning environments, focused on infrastructure, communication, access to technology, equity, and user rights, can guide future research and development in education.

Finally, questions remain about how to measure the metaverse's real impact on employability and academic research. According to Al-Kfairy et al.⁽³⁴⁾, the metaverse's success will depend on usability, social influence, and interoperability, the latter being a key challenge. Furthermore, applying the metaverse in education offers unique opportunities and challenges, so future research should address ethical issues and potential threats to improving learning and teaching experiences.^(5,35,36)

Analysis of pedagogical effectiveness

The data from the keyword co-occurrence analysis (figure 2) reveal that the metaverse (60 occurrences, 212 links) and virtual reality (37 occurrences, 170 links) are at the forefront of topics on educational innovation in practical areas such as engineering education (12, 74) and e-learning (31, 181). In the authors' interpretation and line with Simon et al.^(37,38), this suggests that the combination of haptic and visual modalities is the most appropriate for improving student performance and enhancing the user experience in immersive learning environments (learning systems: 13, 76). However, terms such as educational innovation (8, 53) and educational innovations (6, 49) are moderate, suggesting that solid evidence of their cross-cutting impact on non-STEM disciplines is still lacking.⁽³⁹⁾

The high frequency of students (27, 155) and teaching (10, 58) indicates, at first glance, the importance of user experience. However, the lack of mention of curricula (5, 30) cannot be overlooked, which inevitably shows that pedagogical integration into curricula is still in its infancy. This, in turn, draws attention to a paradox about the interpretation of the texts by Pellas et al.^(40,41). While the tools are promising, their adoption is not always aligned with robust instructional designs.

Analysis of Implementation Gaps

Disparities are evident when contrasting terms such as "high education" (33, 190) and "higher education" (35, 156), which highlight the relevance of the issue at the institutional level, compared to the scant attention given to "educational institutions" (5, 23). In the opinion of Galdos et al.⁽⁴²⁾, this reflects a disconnect between innovative rhetoric and the actual capabilities of universities, especially in resource-constrained contexts. Furthermore, the technology gap is widening when comparing metaverse (60) with augmented reality (12, 52), indicating a preference for complex solutions over more accessible technologies. This could exclude institutions without state-of-the-art infrastructure. Furthermore, computer-aided instruction (13, 83) and education computing (11, 71) show that digital accessibility in higher education is uneven, creating a digital divide and higher costs for some students.⁽⁴³⁾ Finally, the near absence of virtual worlds (6, 29) and the limited discussion of teachers (7, 47) reveal that teacher training in digital accessibility is essential for inclusive education. Still, objective data and assessment tools are needed for objective evaluation.⁽⁴⁴⁾

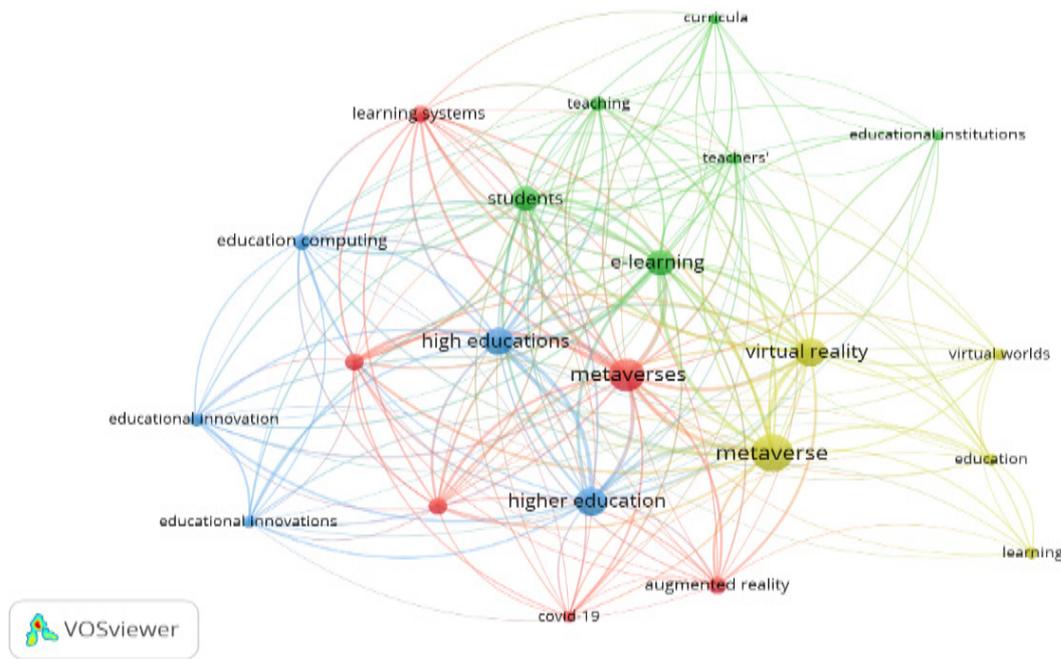


Figure 2. Analysis of keyword co-occurrence

Systematic review

Keyword analysis

Keyword analysis reveals a polarized research ecosystem (figure 3), where the fascination with technology overshadows urgent pedagogical and social debates. Immersive technologies (metaverse: 666, virtual reality: 526, augmented reality: 247) dominate the discourse, with applications concentrated in engineering (engineering education: 85) and medicine (medical education: 38). These areas prioritize practical simulations (e.g., 3D modeling: 7, surgical training: 6), supported by advanced infrastructures (5G mobile communication systems: 34, edge computing: 22). However, the scarce mention of curricula (29) or educational innovation (9) is in line with what Zhang et al.⁽⁴⁵⁾ suggest, namely that technological innovation does not always translate into transformative pedagogical designs, but rather into tools attached to traditional models.

The personalization of learning emerges as a key sub-theme linked to artificial intelligence (298) and machine learning (69). Adaptive systems (learning systems: 95, reinforcement learning: 24) promise to optimize educational pathways, but terms such as ethics (11) or data privacy (21) appear only marginally. According to Magee et al.⁽⁴⁶⁾, this indicates an ethical gap: while biometric data (avatars: 39, user interaction: 6) is collected to adjust algorithms, few studies question who controls this data or how it affects student autonomy.

In contrast, structural gaps are evident in significant absences. Concepts such as accessibility (7), cost, or equity are conspicuous by their rarity despite the frequent use of higher education (33) and higher education (25). The required infrastructure (blockchain: 108, internet of things: 68) is not discussed about low-income regions, reinforcing an elite narrative. Even in privileged disciplines, there are biases: medical students (6) have low visibility compared to surgical training (6) as if technology were valued more than human experience in clinical training.⁽⁴⁷⁾

The social dimension of the metaverse also shows contradictions. Although social interactions (17) and collaborative learning (9) suggest an interest in group dynamics, terms such as cultural heritages (5) or arts computing (6) are almost anecdotal. This reflects a disciplinary hierarchy: the humanities and social sciences are relegated to the background in favor of STEM, perpetuating the idea that “immersive” is only relevant in technical contexts. Furthermore, the sporadic mention of teachers (32) compared to students (108) reveals a learner-centered vision that ignores the need to train teachers in these technologies (personnel training: 15).

Finally, sustainability stands out for its ambiguity. While digital transformation (43) and emerging technologies (19) are celebrated, sustainability (13) and sustainable development (23) lack depth. There is no dialogue between innovation and its environmental (e.g., the energy required for real-time rendering: 5) or economic (mixed reality costs: 92) impacts. As Bina et al.⁽⁴⁸⁾, the literature navigates in a techno-utopian presence without projecting how these tools will scale or who will bear their externalities.

Technological disparities are evident in the density analysis shown in figure 4. While augmented reality (247) and extended reality (135) have high visibility, concepts such as accessibility (7) and educational institutions (10) are marginal. This reflects a gap between innovative rhetoric and actual institutional capacities, particularly relevant in regions with limited infrastructure. The mention of 5G mobile communication systems (34) and edge computing (22) underscores the dependence on advanced networks, excluding institutions without access to these technologies.

Another contrast emerges between professional disciplines, such as medical education (38) and engineering education (85), which attract attention, while arts computing (6) and social sciences computing (6) are almost anecdotal. This suggests that the metaverse is being adopted unevenly, favoring areas with funding and clear technical applications. In addition, terms such as digital transformation (43) and blockchain (108) reveal a fascination with complex solutions, but cost or budget are absent, omitting critical discussions about economic sustainability.

Finally, the scarcity of sustainability (13) exposes a gap in assessing long-term impacts. Although systematic reviews (10) and literature reviews (6) appear, technical studies on specific tools predominate, with little exploration of how these technologies affect inclusion or replicate existing hierarchies. The gap is not only technological but also epistemic: innovation occurs in how to teach, but not always in teaching for whom or with what social consequences.⁽⁵⁰⁾

Qualitative analysis assisted by Atlas.ti

The analysis of the research selected for this review allowed the authors to identify relevant analysis points across the three defined categories. The information was processed in Atlas.Ti, where the gaps reported in the literature consulted were contextualized.

1. *Impact on learning*

Studies agree that environments such as virtual reality (526 occurrences) and the metaverse (666) increase student motivation, especially in practical simulations (surgical training: 6, 3D modeling: 7), according to a study published by Jiang *et al.*⁽⁵¹⁾ In medical education (38), virtual reality environments have increased motivation, perceived competence, usefulness, and user experience compared to video and text-based learning environments.⁽⁵²⁾ The acquisition of technical skills was associated with engineering education (85) and learning systems (95). In this regard, Amirbekova *et al.*⁽⁵³⁾ point out that immersive technologies have an advantage over traditional programs regarding motivation and skills development.

2. *Technical and ethical challenges*

Accessibility emerged as a recurring problem (accessibility: 7) since, according to Tang *et al.*⁽⁵⁴⁾, the metaverse requires ubiquitous connectivity, ultra-low latency, ultra-low capacity, and strict security in wireless systems and advanced infrastructures (5G mobile communication systems: 34, edge computing: 22) to achieve seamless connectivity and immersive experiences. In this sense, the metaverse presents significant advances in digital accessibility, but it needs to incorporate assistive technologies and ensure interoperability between different virtual environments.⁽⁵⁵⁾

3. *Institutional sustainability*

Teacher training (teachers: 32) also showed deficiencies since, according to Mogier *et al.*⁽⁵⁶⁾, the metaverse environment has excellent potential for teacher training. Still, its practical use requires careful consideration of technical, pedagogical, and organizational factors. In addition, environmental sustainability was marginal (sustainability: 13), even though blockchain interoperability (108) and open standards, according to Neulinger *et al.*⁽⁵⁷⁾ can promote a sustainable metaverse ecosystem, promoting the UN Sustainable Development Goals.

CONCLUSIONS

The conclusions of this study paint a dual picture of the potential and limitations of the metaverse in higher education. On the one hand, it confirms that immersive environments—such as virtual reality, augmented reality, and collaborative platforms—have proven effective in practical contexts and STEM disciplines. However, these advances depend on intentional pedagogical designs: when tools complement a well-structured curriculum, they enhance motivation and knowledge retention. In addition, the research presented in this text exposes little-explored ethical and operational dilemmas. One worrying aspect in this regard is that mass collecting biometric data to adjust educational algorithms raises risks of surveillance and bias. Equally important, the dependence on costly infrastructure (5G, blockchain) unequivocally calls into question these models' environmental and economic sustainability. In addition, several pilot experiences show short-term benefits, yet doubts remain about scalability and its impact on employability or cognitive development from a long-term analysis. An essential aspect that the authors highlight in this section is that the metaverse is not a universal

solution but a set of tools whose value depends on how, where, and for whom they are implemented. In this regard, future research should delve deeper into hybrid models that balance innovation with equity. It is also imperative to begin creating ethical frameworks that regulate the use of data and algorithms in educational environments. Institutions, for their part, require clear policies, from investments in inclusive infrastructure to teacher training programs that prevent the digital divide. Only then can the promise of higher education that is not only immersive but also fair and transformative be fulfilled.

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